



Prevention measures for operational continuity in the face of the Covid-19 contingency

Committed to maintain conditions that allow the continuity of our operations, safeguarding the health and safety of our collaborators, clients, suppliers and users upon Covid-19 Coronavirus contingency, we adhere to the prevention protocols for collaborators, facilities and operations of the Port Captaincies and the Port Administrations of Veracruz and Tampico:

1. For vessel loading and unloading operations:

- The berthing of ships will be carried out only with the authorization of the health and port authorities.
- Sanitary floor mats were installed at the accesses of the vessels in operation, as well as mobile toilets, and antibacterial gel dispensers at key points in the dock areas.
- Access to vessels is controlled by monitoring shift changes for the assignment of strictly necessary personnel and relays on-board.
- In the access filters of the vessels, the hygiene and healthy distance protocols established by the pertinent health authorities are maintained.
- All the human team that must board the vessels to carry out the operations is limited to accessing the holds and operating areas of the vessel, and it is prohibited to enter the crew areas.
- Antibacterial gel available in the stands installed on the piers and at various points in the areas should be used.
- All reports must be sent to the vessel or shipping agency by email, seeking to collect the ship's received seal electronically.
- The boarding and disembarking of the crews are subject to the authorization of the local port authorities and the corresponding safety and health guidelines.

2. For operations in Multipurpose Terminal, SEMAVE, San Julián Logistics Park and Transport company:

- Sanitary filters were installed to monitor body temperature and respiratory disorders for all people entering the facilities.
- Use of latex gloves for inspection activities that require it.
- All collaborators and users must use antibacterial gel placed at various points in the areas.
- All maneuvering equipment, tools (tablets, radios, boards, joysticks, steering wheels, handles, etc.), trucks, and workplaces are cleaned and disinfected on each trip or workday.
- Truck operators have instructions not to descend from the units at their destinations unless strictly necessary, abiding by the sanitary protocols of each facility.

3. Appointment of personnel and measures with all collaborators:

- All appointments for every shift will be made remotely by telephone and instant messaging services, avoiding concentrations in the facilities.
- In the event of any symptom of respiratory disease by a collaborator, they have been notified with instructions not to report to work until they have an official medical discharge.
- If a collaborator develops any symptoms, they will suspend their activities immediately and will be sent to the corresponding medical services.
- All pregnant women, people over 60 years old or with any medical condition that classifies them within the risk group, have been assigned to work at home as a priority for their protection.

These measures are kept under evaluation for their continuity or development in accordance with the reports on the evolution of the situation by the corresponding epidemiological authorities, keeping them informed of any additional determination through our official channels.